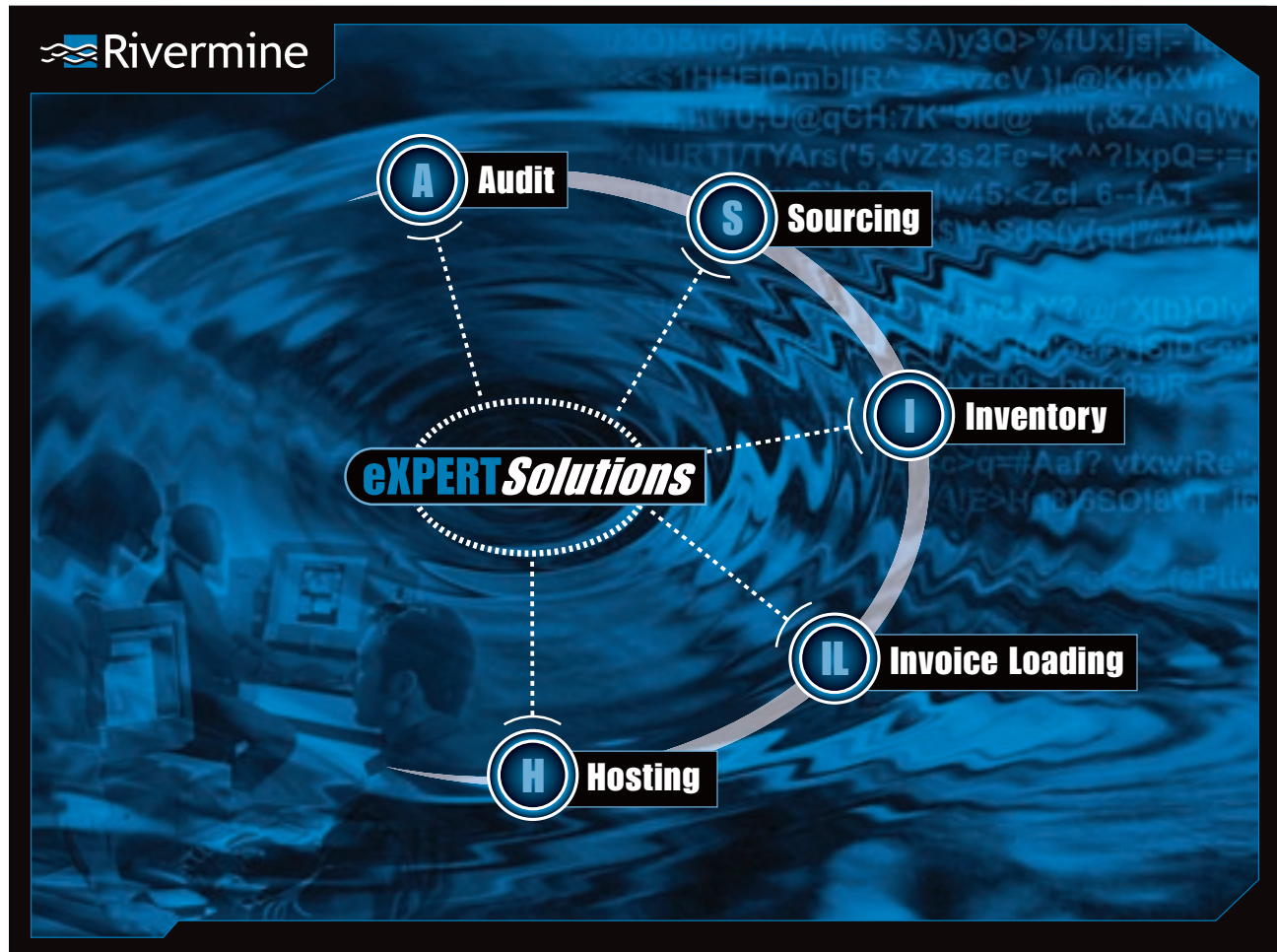


Whether you're a telecom executive searching for a turnkey telecom expense management (TEM) solution or an audit or procurement professional looking for a way to outsource labor-intensive processes, Rivermine eXPERT Solutions can help. Our comprehensive managed services are delivered by domain experts backed by sophisticated TEM automation tools—combined to solve your specific TEM challenges.

Our eXPERT Solutions team has decades of experience—both in the software industry and in managing all the processes that are critical to highly effective TEM. From sourcing to audit and from invoice loading to inventory and call detail reporting, Rivermine delivers the managed services you need.



Slash Your Telecom Expenses

Rivermine's eXPERT Solutions are software-powered services that put affordable, high-value TEM solutions at your fingertips:

- **eXPERT Sourcing**
- **eXPERT Audit**
- **eXPERT Inventory**
- **eXPERT Invoice Loading**
- **eXPERT Hosting**

By outsourcing these highly complex and time-consuming processes to Rivermine, you can quickly and painlessly reduce your telecom spend—by as much as 50 percent.

Where Software Meets Service

Rivermine eXPERT Solutions bridge the gap between traditional outsourcing and TEM software.

Because our eXPERT Solutions are backed by industry-leading software, you never have to sacrifice automation, visibility, or control. You get the convenience and cost-savings of outsourcing along with the long-term process efficiency and power of software.

Start Small and Build Your Savings

Each one of our eXPERT Solutions focuses on a key TEM challenge to deliver immediate results. That means you can start with a single service that addresses your greatest need, and then expand overtime to increase your savings.

For example, you might deploy our eXPERT Sourcing team to renegotiate your wireless contracts; then focus our eXPERT Audit professionals to conduct a historical review of past invoices. Or you can choose to outsource your entire TEM function as a complete managed service. Either way, Rivermine eXPERT Solutions will help you save time and money.

Beyond that, you can use the savings to fund and grow into a fully automated TEM lifecycle solution—with no risk and no capital investment.

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**eXPERT Solutions**

S Sourcing

eXPERT*Sourcing* service is a complete closed-loop sourcing solution. Rivermine complements your staff with a team of experts in:

- Contract analysis and benchmarking to achieve the very best negotiated rates
- Managed sourcing using advanced RFP and reverse auction tools to maximize procurement terms
- Network cost/performance optimization

A Audit

eXPERT*Audit* is a turnkey solution encompassing historic audit, ongoing audit, and carrier dispute resolution services. Powered by Rivermine's TEM software, eXPERT*Audit* brings a team of professionals with an average of 22 years of experience in audit and dispute management. With eXPERT*Audit*, you can quickly and easily:

- Identify billing errors on past invoices
- Automate auditing and dispute resolution
- Prevent future billing errors

I Inventory

eXPERT*Inventory* is a software-powered inventory build service—handling circuit, equipment, and services (including wireless). You can leverage this solution to:

- Quickly establish a baseline inventory
- Provide an accurate foundation for TEM lifecycle management
- Gain a current catalog of all contracts and vendors
- Generate detail and trend reports for telecom assets and services

IL Invoice Loading

eXPERT*Invoice Loading* is a convenient and cost-effective way to ensure your invoice data is quickly and accurately entered into your TEM system. This service handles both electronic and paper invoices and leverages electronic invoice readers to expedite the loading process. Rivermine's extensive knowledge of carrier billing formats and our automated tools enable:

- Consolidation and normalization of all invoice data
- Extraction of relevant invoice data elements
- Comprehensive invoice analysis

H Hosting

eXPERT*Hosting* is a seamless and affordable way to outsource deployment, operation, and support for your Rivermine TEM software implementation—quickly and with predictable monthly costs. Service includes all hardware, network access, application and database back-up and restore procedures, system security, and monitoring for the Rivermine TEM software.

For More Information

Many of Rivermine's current customers—Fortune 1000 companies and large government agencies—already benefit from Rivermine's eXPERT*Solutions*. Find out how we can help you save time and money.

For more information, please visit www.rivermine.com or email us at info@rivermine.com.



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eXPERT*Solutions*
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